

YOGA & MORE

with lisa marie

CANCELLATION POLICY

I understand that unanticipated events happen occasionally in everyone's life. In my desire to be effective and fair to all clients, and out of consideration for my time as your therapist, I have adopted the following policies:

24 hour advance notice is required when canceling an appointment. This allows the opportunity for someone else to schedule an appointment. If you are unable to give 24 hours advance notice you will be charged the **full amount** of your appointment. 50% of the cancellation charge may be applied towards your next appointment if cancelled within 2-24 hours of your scheduled appointment. Any appointment cancelled less than 2 hours will not be eligible to apply 50% to their next scheduled appointment. The entire cancellation fee is due prior to the next scheduled appointment.

If I need to cancel an appointment, I do so within 24 hours whenever possible. If an emergency arises and I cannot give a 24 hour notice a gift certificate worth 50% the amount of your appointment will be awarded.

No-shows

Anyone who either forgets or consciously chooses to forgo their appointment for whatever reason will be considered a "no-show". They will be charged in full for their missed appointment. Future service will be denied until payment is made.

Arriving late

Appointment times have been arranged specifically for you. If you arrive late, your session may be shortened. At times, I may be able to adjust my schedule to accommodate a late start, however it is no guarantee. Any loss of time due to a late arrival may directly impact your treatment time. Regardless of the length of the treatment actually given, **you will be responsible for payment of the "full" allotment of time as originally scheduled.**

I have read the Cancellation Policy and I understand that I must give a 24 hour notice for any appointment that needs to be cancelled or rescheduled in order to ensure that I am not charged for the session.

Printed Name _____

Client (or Guardian) Signature _____

Date _____